

Ocean Cay Homeowners frequently asked questions:

1. If I decide to paint my house the same color as it is now do I need to fill out and submit an Arc application? No, if you are doing a refresh of your original color you do not need to submit an Arc application. Be sure you are using the original Sherwin Williams colors from the color chart included in your owners packet. All color schemes must be followed please do not change any of the colors (shutters, front door etc.) or you will have to repaint. Any questions please contact the Arc committee.
2. I want to paint my house and I want to choose a different color scheme, can I do that? Yes you can choose another approved color scheme from the approved color schemes, you can not pick the color scheme of the house on either side of you and you must use the entire scheme. For a color change you must submit a Arc application for approval before painting.
3. What are our community Garbage and recycle collection days? Right now our collection days are Monday for garbage and recycle, please locate your cans on either side of your driveway up on the driveway flares and not on the street. Yard Debris is collected on Tuesday, please cut debris into less than 6' sections.
4. I am planning on putting a brick border around the flower beds in my front yard and putting in new plants, do I need to submit an Arc application and get approval? Yes please fill out an Arc application with a survey marked up to show us what you plan to do.
5. I want to widen my driveway do I need an Arc application and is there a certain kind of brick paver I am required to use? Yes please submit an Arc application along with a survey that is marked up to show the committee where and how much you would like to extend the driveway. St Johns county says that no driveway is to exceed 18' in width and you must keep the flares on the sides (to aid drainage) The paver to be used that matches the existing pavers is Cambridge brown chestnut manufactured by Belgard.
6. I want to run a sidewalk on the side of my house or extend my driveway, are there any rules about that? Yes, the sidewalk needs to be 36" from your property line to comply with county regulations and driveway extensions must include flares (county regulations) and should match the driveway pavers Cambridge brown chestnut by Belgard. Please submit an Arc application The pavers in the rear of house may be of any color and brand.
7. I have a diseased palm I have or want to remove, the guidelines state that I have to replace it but I don't want to I don't like the location, is there a way around this? Many landscapers and Nurseries will tell that you cant replant a palm from the same family back in the hole that the diseased palm came out of, it wont survive. You need to pick one outside that family to replant. Please see the approved tree list or move the tree to another location. Please submit an Arc for the removal and replacement of the tree in question.

8. I want to replace the kitchen cabinets in my house, do I need to fill out and Arc application?
No, interior changes do not need to be approved by the committee. Please ask one if the committee member or submit an Arc if you are in doubt about whether you need to submit an Arc application.
9. I want to put gutters on my house do I need approval for this? Yes, please submit an Arc application and submit it. Gutters are to be painted the same as your original trim (white or brown)
10. I want to put AstroTurf in my backyard do I need to fill out an Arc application for that? yes, fill out an Arc application just make sure you address any drainage changes. Drainage will be all that the committee will be looking at, If your neighbors start having drainage issues you will have to address and get come to a resolution. If you are on the Mizell Road side please make sure your pool drainage system goes under the sidewalk as we own the sidewalks.
11. I am painting the interior of my house what is the original color if I have beige tile? Sherman Williams Kilim Beige, if you have Grey tile then its Sherman Williams Agreeable Grey. The best thing to do is to go to the Sherman Williams store located by Hobby Lobby and give them your address, they have the community loaded in their system. No Arc application needed for interior paint.
12. I want to change my house numbers is that an issue? You must keep the builders style address oval on your house but you can apply to add a second set of numbers that are a different style by submitting an Arc application for approval You can order a replacement original style oval from several vendors like Wayfair Madison 1-line Wall Address Plaque Black and Gold 7.75"H x 17.5W x 0.5 D sku# W005050849 or Home Depot Whitehall products Madison Standard Oval Black and Gold 1-line address Plaque 17.5 Width 7.5 Width .25 Depth Model 4003BG Internet #203471765
13. I want to change from Mulch to some type of rock in my flower beds, do I need to fill out an Arc application? Yes please fill out the Arc application and include your survey so the committee can see your plans also include the type of rock you want to use.
14. I want to paint my front door a different color, is that an issue? You must stay with the color that the builder has designated in the color chart for your color scheme.
15. Would I need to submit an Arc application to add shutters? Yes please submit an Arc application with pictures.
16. Do I need an Arc application to pressure wash my house? No pressure washing is considered part of regular maintenance no Arc application needed.
17. I want to put in a paver patio in my backyard, do my pavers have to match my driveway pavers? No the pavers in your backyard (or sidewalk along side of house) do not have to match and you will not need to submit a Arc application for your backyard project.

18. I have a couch to get rid of, will the regular garbage truck take it? You can place large bulky items next to your regular garbage. This includes couches, sectionals, mattresses, household furniture, etc. Try to make the pieces 50 pounds or less each. (Consider donating first)
19. I have some paint and some oil to get rid of what should I do? Household hazardous waste such as motor oil, oil filters, gasoline, wax, cleaners, pesticides, aerosol cans, antifreeze, batteries can be dropped off at Tilman Ridge or Stratton Road transfer stations. Oil based paint, latex paint, fluorescent bulbs and tires are accepted with a disposal fee. The following are the addresses for the transfer stations Tillman Ridge- 3005 Allen Nease Rd Elkton Florida 2033 Stratton Rd Transfer Station 250 N Stratton Rd. St Augustine Florida 32095 Hours of Operation are M-F 7am-6pm and Saturday 7am-1pm
20. What items can I put in yard waste? Leaves, grass clippings, twigs and small pieces of yard waste bagged or bundled tied or in a garbage bag no larger than 32 gallons and not over 50 pounds. Branches, shrubs and stumps are acceptable if less than 6 feet and lighter than 50 pounds.
21. How about Appliance pick up? Does St Johns County pick them up for free? This is done under Large Item Pick up and needs to be scheduled with Waste management 904-827-1005 or Call St Johns Solid Waste at 904-825-1049 for questions.
22. I want to install Solar panels do I need to fill out an Arc application? Yes please fill out an Arc application and submit.
23. I want to put up Christmas lights do I need to fill out an Arc application? No application needed but do not put up more than 30 days before Christmas and please take your lights down by 30 days after Christmas holiday.
24. I want to add an attic fan, sola-tube or skylight do I need to fill out an application for that? Yes please submit an Arc application and show position of item when installed.
25. A hurricane is being predicted in our area and I want to put up my hurricane shutters, how long after the storm do I have to take them down? You have 14 days to remove your hurricane shutters after the storm has passed.
26. I am considering putting in gas appliances, do I need an Arc application? Yes please submit an Arc application with a survey to show location of tank when completed and list what bushes will hide the tank.
27. Do I need to submit a survey with every Arc application I submit? Yes the Arc guidelines ask that each application be accompanied with a survey so that the committee can evaluate the application easily.

28. Do I have to do anything after I get done with my Project? Yes you need to notify the HOA that your project is complete within 30 days of the project being finished and they will notify the Arc committee that you are ready for a final inspection and pictures. If your project is completed according to your approval then the Arc committee will send pictures and your project will be closed and your deposit will be returned within 10 days.
29. I am new to the area and have some projects I want to do, does the Association have an approved vendor list? Yes there is a Vendor list published for homeowners convenience, the Association doesn't in any way guarantee the Vendors but is is a list of vendors that homeowners have used with the desired results.
30. I want to put in a fence with a gate do I need an Arc application? Yes you will need an approved Arc application with a survey. The fence must be tan in color and no more than 6' in height.
31. I want to put my business name and phone number on my vehicle, are there any rules about that? No there are no rules, please make them respectful to your neighbors and the community. If possible make them the same color family as the body of the vehicle.
32. How long does it take to get an Arc application approved? The Arc Committee presently meets twice a month, the second and fourth Tuesday each month.
33. Who do I send the Arc application to? Please send your application along with survey to Ocean Cay HOA, 2695 Dobbs Road, St. Augustine, FL 32086 or by email to Mischa Dux at mdux@alliancerm.biz
34. I need my FOB for the gate replaced mine isn't working what is the process to replace it? Please call our HOA company Alliance Realty and they will help with this process, they have replacements in stock and will quote you a price. Alliance 904-429-7624
35. I got a leak in my roof and have to replace some shingles what is the name of the shingles installed by the builder and where can i get them? The Shingles are made by Cambridge and the color is Weatherwood 6082 you can buy them at ABC Supply Company which is located at 210 Dobbs Road, St Augustine FL 32086 the phone number is 904-824-1624